



## ISO 9001-2000 CERTIFICATION

FineLine Fuel Systems Inc. is a family-owned and operated business that manufactures aftermarket fuel tank sending units for passenger vehicles from a small town in Nova Scotia. We have been in business since 1997 and pride ourselves on customer satisfaction, market leading quality, and a highly qualified technical staff. We are a team of hard working, honest people joined together by a passion to build a superior product. We service our customers the way we want to be serviced, like family, with uncompromising values and morals and an internal sense of fairness. FineLine is dedicated to continuously improving and securing a place in the automotive industry globally.

## ISO 9001-2000 CERTIFICATION

Achieving ISO 9001-2000 Certification in late 2004 is a key part of Fineline's growth strategy. ISO certification will be a great advantage in expanding sales in North America and Europe as well as contributing to the strengthening of internal quality procedures.

The recent introduction of Lean Manufacturing techniques has also been a major part of Fineline's plan to improve quality and reduce costs. The production floor has seen a dramatic improvement in organization and cleanliness through the use of a **5S** program. Inventory and waste have been substantially reduced while maintaining Fineline's already high levels of delivery and customer service.

## FINELINE QUALITY

- 24 hr. turnaround on orders
- 97% fill rate
- 2 year warranty
- Rapid prototyping
- Custom sending unit projects
- Personal service
- Technical support
- Traditional values
- 2-3 day transit time in North America
- Quality products
- In house tool and die shop
- In house testing facility
- Latest CNC technology
- Private Labeling

